



# ***GUIDE TO THE GAME***

**AUTISM AWARENESS GAME  
MARCH 9, 2019**

# GUIDE TO THE GAME



We hope this Guide to the Game will make you more comfortable on your big day at a Manitoba Moose game. As you will see, there is no reason to be scared or anxious. Hockey games are supposed to be a lot of fun and the Bell MTS Place will be filled with friendly people having a good time! This Guide to the Game will help you learn more about what you can expect at a Manitoba Moose game!





# THE TEAM



## Who are the Manitoba Moose?

The Manitoba Moose are an ice hockey team that play in the American Hockey League. Players come from many different countries to play on the Moose. The team plays their home games at the Bell MTS Place in downtown Winnipeg.



# GETTING READY TO GO



## Before you leave for the game...

- Make sure you eat and are hydrated. Outside food and drinks are not allowed in Bell MTS Place
- Food and drinks are available to purchase inside Bell MTS Place.
- Dress warm and bring a jacket because it can be cold inside Bell MTS Place.
- Don't forget if you purchased tickets before the game, please bring them with you!
- Plan a time to arrive at Bell MTS Place  
Typically doors open 1 hour before the game starts.



# ENTERING BELL MTS PLACE



## Going through security

- You will have to pass through our security metal detectors. Sometimes this causes a line. Try to be patient and calm, fun times are just ahead!
- The metal detectors are used to see if people are bringing things into Bell MTS Place that are not allowed.
- Security staff may look through your bag (Don't worry, this will be quick and easy!)





# ENTERING BELL MTS PLACE



## Who do I give my ticket to?

- Show your ticket to Bell MTS Place Event Staff. They will scan your ticket and let you enter the arena.
- Event Staff will be wearing shirts that say “Bell MTS Place Event Staff.”
- There are many people who work at Bell MTS Place who help keep everyone at the game safe! If you have a question or get lost, you can tell one of the Bell MTS Place Event Staff, and they will help you!



# INSIDE BELL MTS PLACE



## Why are there so many people?

- Bell MTS Place holds thousands of people, so it gets a little crowded! You have to be extra careful to stay with your group and if possible, hold hands so no one gets separated.
- There will be many different people of all ages, sizes, shapes, colors, and abilities. A lot of fans will be wearing blue or white jerseys and hats to show how much they love their team!
- Never go off on your own because you could get lost. If you get lost, please tell one of the Bell MTS Place Event staff, and they will help you!



# INSIDE BELL MTS PLACE



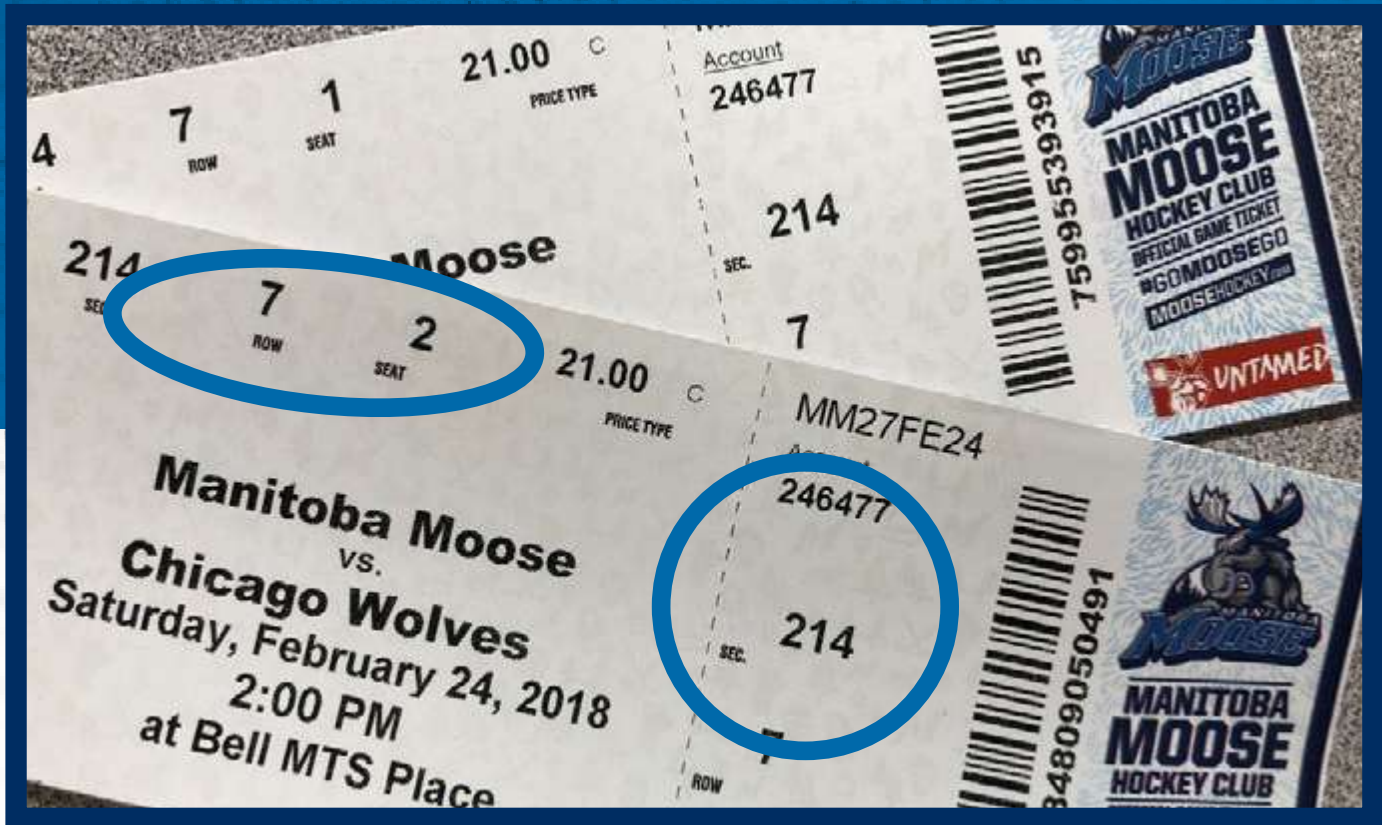
## Stores and food.

- The concourse is one BIG circle with lots of things to do. You will see all different types of food. Food at Bell MTS Place costs money so you may not be able to get anything which is why its important to eat before you go to the game.
- Also, there is our Jets Gear store which sells clothes and souvenirs. If you want to buy something, you will have to bring your money or ask your Mom or Dad for money.





# INSIDE BELL MTS PLACE



## How do we find our seats?

- Your ticket will have three important things: your section number, which row you are in, and your exact seat number.
- In case you lose your ticket, remember your SECTION number just in case!



# INSIDE BELL MTS PLACE



## Mick E. Moose!

- You may see Mick E. Moose walking around saying hi and hugging fans! He is a giant stuffed moose who is very friendly and quiet.
- You don't have to say hi to Mick E. Moose if you don't want to, sometimes he just likes to dance around!





# THE GAME



## How long is the game?

- A hockey game has three periods that are each 20 minutes long. There is a 18 minute break after the first and second periods. There are a lot of pauses and timeouts during the game when the teams will have to stop playing. Games usually last around 2.5 hours.





# THE GAME



## What's on the scoreboard?

- The Manitoba Moose have a giant video board that hangs from the centre of the ceiling. It gives you a close up view of what is going on down on the ice. When the team is not playing, it will play short commercials and videos, just like your TV at home!



# THE GAME



## What are all the different sounds?

- You will hear music playing through the speakers around the concourse and Bell MTS Place. It can be a bit loud but maybe you will hear your favourite song!
- Before every game starts someone will always sing the American and Canadian National Anthems. It won't be too loud but it's okay if you cover your ears if you need to. You can also sing along!





# THE GAME



## Why is everyone sitting so close?

- In the arena, seats can be very close together. You may be sitting with your friends or family or beside a person you may not know. Everyone is there to have fun, just like you !





# THE GAME



- If the sights, sounds and smells become too much for you we welcome you and your family down to the Alumni Lounge to watch the game on TV.
- The Alumni Lounge is located on the Bell MTS Place Event Level by The Exchange Restaurant. Please take the elevators at Gate 1 down to the Event Level. If you need directions, please ask one of our Bell MTS Place Event Staff.



# DURING THE GAME



## Why is everyone so loud?

- During the game, fans will cheer and clap if the Moose score a goal or make a good play. If the Moose score you will hear a really loud horn blow! When this happens, lots of people will stand up and cheer! If it's too loud, you can cover your ears, wear headphones, or go for a walk in the concourse. The Moose want to hear their fans get loud!



# DURING THE GAME



## Sensory Kits

- Complimentary sensory kits are now available free of charge through Guest Services. Kits include a pair of noise reducing earmuffs and ear plugs, a small variety of sensory “fidget” toys, a communication card, sanitizing wipes and tissues, along with a venue map!
- Please visit Guest Services located across from section 103/104 to check out a sensory kit for use during any Bell MTS Place event. Limited quantity is available.





# DURING THE GAME



## Where is the restroom?

- Restrooms are located on the main concourse. If you need to use the restroom, ask an adult in your group to take you. Ask the people sitting in your row to politely stand up so you can pass them.
- Never go to the restroom by yourself and do not leave without an adult.



# DURING THE GAME

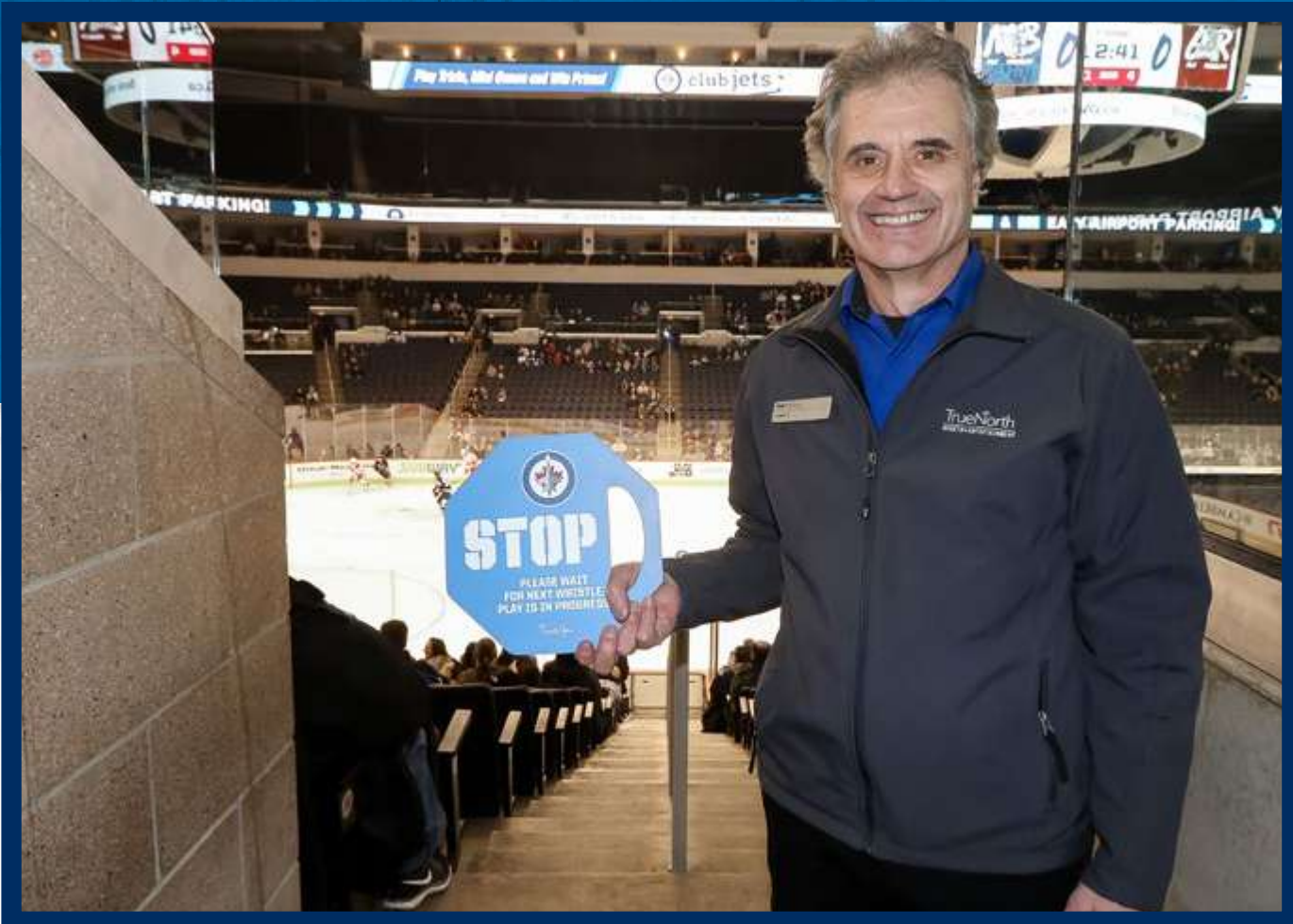


## What if I get lost?

- If you get lost, you can tell any member of our Bell MTS Place Event Staff. They will be wearing the same shirts as the people who took your ticket. Tell them your name and they will help you find your group.



# DURING THE GAME



## Why do we have to wait to go back to our seats?

- If the game is in the middle of play, you'll need to wait at the entrance of your section behind the Bell MTS Place Event Staff. Walking to your seat during the game blocks the view of other fans who are trying to watch the game. Event Staff will let you go to your seat once the whistle blows and the play is stopped.





# LEAVING THE GAME



## Why does it take so long to leave?

- After the game, everyone is trying to leave at the same time so it might be crowded and noisy. Make sure you do not get separated from your group and stay with an adult at all times when you are trying to leave the game.



# HAVE FUN!



- Thank you for supporting the Manitoba Moose Hockey Club. We hope you enjoy the game with your family and friends.

## #GOMOOSEGO

